

## Resources to Help You

\*\*Visit [211md.org](http://211md.org) or call 211 for more resources or if you want to speak with an information and referral specialist. \*\*

## Public Safety

*Call 911 for emergency assistance.*

Name	Description	Website/Number
911	Call 911 for emergency help	
311 (non-emergency)	Call 311 for non-emergency police reports help. Call to ask for free smoke alarms for your home installed by the Baltimore City Fire Department	Dial 311 or Download App Local Number: 443-263-2220
More public safety help	<p>Fire Department Programs</p> <ul style="list-style-type: none"> <li>• <a href="#">Safety Sweeps</a></li> <li>• <a href="#">Car Seat Installation</a></li> <li>• <a href="#">Inspector Detector</a></li> <li>• <a href="#">Mobile Safety Center</a></li> <li>• <a href="#">Youth Fire and Life Safety Program</a></li> <li>• <a href="#">Community Education Services</a></li> </ul> <p>Police Department</p> <ul style="list-style-type: none"> <li>• <a href="#">Report a crime</a></li> <li>• <a href="#">Get police report</a></li> <li>• <a href="#">Find district</a></li> </ul>	<p><a href="https://www.baltimorepolice.org/">https://www.baltimorepolice.org/</a></p> <p><a href="https://fire.baltimorecity.gov/">https://fire.baltimorecity.gov/</a></p>
Metro Crime Stoppers	Report information on a crime by calling Metro Crime Stoppers hotline, 24 hours a day. You do not have to give your name	Call 1-866-7LOCKUP
311 (City services)	Call to report a problem, ask for a service, and get information about City programs or events.	Dial 311 or Download App Local Number: 443-26-2220

## Childcare and Family Resources

*Resources for affordable childcare, vouchers, and other supports for young children.*

Name	Description	Website/Number
Mayor's Office of Children and Family Success	Community Action Partnership Centers, Head Start, food resources, summer programs	<a href="https://www.bmorechildren.com/child-care">https://www.bmorechildren.com/child-care</a>

Maryland Family Network	Childcare	<a href="https://www.marylandfamilynetwork.org/for-parents/locate-child-care">https://www.marylandfamilynetwork.org/for-parents/locate-child-care</a> Local Number: (410) 659-7701
Baltimore City Head Start	Early childhood services (ages 3-5)	<a href="https://www.bmorechildren.com/head-start">https://www.bmorechildren.com/head-start</a> Local Number: (443) 226-3969
Child Care Scholarship Program	Funds to help pay for childcare.	<a href="https://earlychildhood.marylandpublicschools.org/child-care-providers/child-care-scholarship-program">https://earlychildhood.marylandpublicschools.org/child-care-providers/child-care-scholarship-program</a> Local Number: (410) 767-010
Pratt Library	Programs for children. Also, get free 1:1 legal advice, free 1:1 advice with social workers, computer training, free computer & internet access, peer recovery specialists.	<a href="https://www.prattlibrary.org/services">https://www.prattlibrary.org/services</a> Local Number: (410) 396-5430

## Employment

*Resources to help find a job, training, resume assistance, and/or expunging criminal records.*

Name	Description	Website/Number
The People's Law Library of Maryland (Criminal record expungement)	Self-help on expungement process and what may be eligible	<a href="https://www.peoples-law.org/expungement-and-changing-your-criminal-record">https://www.peoples-law.org/expungement-and-changing-your-criminal-record</a> Local Number: (410) 260- 1392
Maryland Court Help Center (Criminal record expungement)	Available 8:30 AM-8 PM, Monday through Friday	<a href="https://mdcourts.gov/helpcenter">https://mdcourts.gov/helpcenter</a> Local Number: (410) 260-1392
Learning Is For Tomorrow (Adult Literacy)	Classes for adults in literacy, adult basic education, GED test preparation, and computer lab instruction.	<a href="http://www.liftbaltimore.org/">http://www.liftbaltimore.org/</a> Local Number: (410) 522-1705
Mayor's Office on Employment Development	<p>- To get started with Access Point screening services or other job-seeking help, please complete this <a href="#">Job Seeker Assistance Request Form</a></p> <p>- If you cannot get to a center and need help getting a job or other support, complete the <a href="#">Job Seeker Assistance Request Form</a> and MOED will contact you within 2 business days. See</p>	<p>Mayor's Office on Employment Development: (410) 396-3009</p> <p>- Westside Youth Opportunity (YO) Center, (410) 545-6953</p> <p>- Eastside Youth Opportunity (YO) Center, (410) 732-2661 (operated by HEBCAC)</p> <p>- Northwest One-Stop Career Center, (410) 396-7873</p>

	openings and apply. Check the Now Hiring Job board and apply online.	- Eastside One-Stop Career Center, (410) 396-9030
Train Up	Free job training	Local Number: (443) 648-5280
Division of Unemployment insurance	Contact us if you are no longer working and need help with Unemployment Insurance	<a href="https://www.dllr.state.md.us/employment/unemployment.shtml">https://www.dllr.state.md.us/employment/unemployment.shtml</a> Local Number: (410) 949-0022
Center for Urban Families	Programs to help you find and succeed in living-wage jobs, and family stability	<a href="https://www.cfuf.org/">https://www.cfuf.org/</a> Local Number: (410) 367-5691
Civic Works	Job training and placement opportunities and GED test assistance	<a href="https://civicworks.com/">https://civicworks.com/</a> Local Number: (410) 366-8533
Humanim	Employment services, career training, and family support services	<a href="https://humanim.org/">https://humanim.org/</a> Local Number: (410) 381-7171
CASA	Job training, social services, financial education, English classes.	<a href="https://wearecasa.org/maryland/">https://wearecasa.org/maryland/</a> Local Number: (410) 732-2694

## Financial Issues/Taxes

*Resources and tools on how to manage your finances, file your taxes, and/or apply for public benefits*

<b>Name</b>	<b>Description</b>	<b>Website/Number</b>
MD CASH Academy (Financial education)	CASH has an online calendar of free financial education classes, workshops, and events all over Baltimore City. Find video recordings, some of which are available in ASL. Please register with the simple online form	<a href="https://www.mdcashacademy.org/">https://www.mdcashacademy.org/</a> Local Number: (410) 528-8006
Financial Coaching/Planning at CASH	CASH's coaches can help you learn to master your finances! Our volunteer CASH coaches will work one-on-one with you to help you achieve your goals. Coaches provide free support.	<a href="https://cashmd.org/financial-coaching">https://cashmd.org/financial-coaching</a> Local Number: (410) 528-8006
Benefit Screening at CASH	CASH uses EarnBenefits software to tell you if you are eligible for any public assistance programs to help you handle your bills and other costs. Screeners can assist you in applying for benefits.	<a href="https://cashmd.org/benefits-screening">https://cashmd.org/benefits-screening</a> Local Number: (410) 528-8006
Free Tax Preparation at CASH	CASH offers free tax preparation for our clients who earn less	<a href="https://cashmd.org/free-tax-preparationresources/">https://cashmd.org/free-tax-preparationresources/</a>

	than \$58,000. CASH has sites all over Baltimore City.	Local Number: (410) 528-8006
BankOn Maryland (Safe and affordable bank accounts)	CASH has a Bank On Maryland program to help you get safe, low-cost banking products.	<a href="https://bankonmaryland.org/">https://bankonmaryland.org/</a> Local Number: (410) 528-8006

## Food Distribution

*Resources for emergency food for youth and families*

Name	Description	Website/Number
Mayor's Office of Children and Family Success	Provides free boxes of fruits and vegetables.	<a href="https://www.bmorechildren.com/freemeals">https://www.bmorechildren.com/freemeals</a> Local Number: (410) 396- 5555
Maryland Food Bank	Provides free food and educates the public on healthy foods.	<a href="https://mdfoodbank.org/find-food/">https://mdfoodbank.org/find-food/</a> Local Number: (410) 737-8282
Moveable Feast	Provides the Home Delivered Meals Program and Medical Nutrition Therapy Program to Baltimore City residents.	<a href="https://www.mfeast.org/">https://www.mfeast.org/</a> Local Number: (410) 327-3420
My Sister's Place Women's Center	Provides 3 meals a day and services such as case management, education, and job training to women and their children	<a href="https://www.catholiccharities-md.org/services/my-sisters-place-womens-center/">https://www.catholiccharities-md.org/services/my-sisters-place-womens-center/</a> Local Number: (667) 600-3700
Catholic Charities	Serves and supports children and families in crisis, people living in poverty, individuals with intellectual disabilities.	<a href="https://www.catholiccharities-md.org/services/poverty-relief">https://www.catholiccharities-md.org/services/poverty-relief</a> Local Number: (667) 600-2000
Franciscan Center	Serves prepared meals in their dining program. Also provides pantry bags to members of the community on an as-needed basis and fresh produce at regularly scheduled times.	<a href="https://fcbmore.org/">https://fcbmore.org/</a> Local Number: (410) 467-5340

## Healthcare

*Resources for accessing health insurance, early intervention programs, and support for pregnant and post-partum parents*

Name	Description	Website/Number
Baltimore City Infants and Toddlers Program	Helps families with young children who may have a delay in development or who have been diagnosed with a	<a href="https://health.baltimorecity.gov/node/705">https://health.baltimorecity.gov/node/705</a> Local Number: (410) 396-1666

	condition likely to affect development.	
B'More for Healthy Babies	For pregnant/postpartum parents would like someone to visit their home and give support.	<a href="https://www.healthybabiesbaltimore.com/">https://www.healthybabiesbaltimore.com/</a> Local Number: (410) 649-0500, option 2
Baltimore City Health Department COVID-19	Empowers all Baltimoreans with the knowledge, access, and environment that will enable healthy living.	<a href="https://coronavirus.baltimorecity.gov/covid-19-vaccine-information">https://coronavirus.baltimorecity.gov/covid-19-vaccine-information</a> Local Number: (443) 984-8650
Maryland Health Connection	Can help you access health insurance plans.	<a href="https://www.marylandhealthconnection.gov/">https://www.marylandhealthconnection.gov/</a> Local Number: (855) 642-8572
HealthCare Access Maryland (HCAM)	For access to enroll, renew, or make changes to State Medicaid or Qualified Health Plans	<a href="https://www.healthcareaccessmaryland.org/">https://www.healthcareaccessmaryland.org/</a> Local Number: (410) 500-4710
Care Coordination Program at HCAM	For access to care and Medicaid Care Coordination services for pregnant women, infants, teens, and adults, and centralized intake for pregnant/postpartum women for B'More for Healthy Babies Home Visiting, Safe Sleep and Parenting Support.	<a href="https://www.healthcareaccessmaryland.org/our-programs/care-coordination/">https://www.healthcareaccessmaryland.org/our-programs/care-coordination/</a> Local Number: (410) 649-0500
Mobile Needle Exchange	Confidential needle exchange program. Also provides referrals and links to drug treatment services and testing for syphilis and HIV.	<a href="https://www.facebook.com/BaltimoreNeedleExchange/">https://www.facebook.com/BaltimoreNeedleExchange/</a> Local Number: (410) 396-3731
Behavioral Health System Baltimore	Recovery support, access to support for substance abuse, mental health, and other resources.	<a href="https://www.bhsbaltimore.org/find-help/treatment-and-other-services/">https://www.bhsbaltimore.org/find-help/treatment-and-other-services/</a>

## Housing

*Resources for rental, energy, and water assistance*

Name	Description	Website/Number
Baltimore City Community Action Partnership	Rental, water, and energy assistance	<a href="https://www.bmorechildren.com/cap">https://www.bmorechildren.com/cap</a> Local Number: (410) 396-5555
Baltimore City Housing Authority	Provide federally funded public housing programs and related services for Baltimore's low-income residents.	<a href="https://www.habc.org/">https://www.habc.org/</a> Local Number: (410)-396-3232

St. Ambrose Housing Aid Center	Offers Homeownership Counseling for first-time homebuyers, Foreclosure Prevention Counseling, and Financial Counseling	<a href="https://www.stambros.org/index.php">https://www.stambros.org/index.php</a> Local Number: (410) 366-8795
Baltimore City Department of Housing and Community Development ( <a href="#">Resources for homeowners</a> )	Offers programs that can help homeowners finance home improvements including repair of roofing, heating, plumbing and electrical systems, energy efficiency measures, lead hazard reduction etc.	<a href="https://dhcd.baltimorecity.gov/hho/resources-homeowners-and-residents">https://dhcd.baltimorecity.gov/hho/resources-homeowners-and-residents</a> Local Number: (410) 396-3023
Maryland Office of People's Counsel	Helps with utility issues, including helping people find affordable and reliable service	<a href="http://www.opc.maryland.gov">www.opc.maryland.gov</a> Local Number: (410) 767-8150
AARP	AARP Maryland volunteers can help you see what your yearly BGE will be for budgeting, answer questions about energy assistance, Fuel Fund and how to cancel energy suppliers.	<a href="https://states.aarp.org/maryland/">https://states.aarp.org/maryland/</a> Local Number: (443) 595-7844

## Legal

*Resources for free legal services for employment, housing, taxes, civil court, expungement, and other issues*

Name	Description	Website/Number
Homeless Persons Representation Project	Offer free legal services, including advice, counsel, education, representation, and advocacy, for low-income people who are homeless or at risk of homelessness.	<a href="https://www.hprplaw.org/">https://www.hprplaw.org/</a> Local Number: (410) 685-6589
Legal Aid	Offers assistance getting and maintaining housing vouchers. Also provides representation to tenants in rent court.	<a href="https://www.mdlab.org">https://www.mdlab.org</a> Local Number: (410) 951-7777
Maryland Volunteer Lawyers Service	Free legal help	<a href="https://mvslaw.org/">https://mvslaw.org/</a> Local Number: (410) 539-6800

Office of the Public Defender	Free legal representation to defendants who cannot afford to hire a private attorney.	<a href="https://www.opd.state.md.us/baltimore-city">https://www.opd.state.md.us/baltimore-city</a> Local Number: (410) 333-4900
Public Justice Center	Defend renters facing eviction, demand repair of unsafe housing conditions, and represent renters seeking relief from predatory landlords.	<a href="https://www.publicjustice.org/en/">https://www.publicjustice.org/en/</a> Local Number: (410) 625-9409